



NEC

NDA-30908

UNIVERGE SV8300

Attendant Position User Guide

Issue 1.0

NEC Infrontia, Inc.

Multiline Terminal Attendant Position

A Multiline Terminal with LCD can be programmed to function similar to an Attendant position. The Attendant position has limited access to Attendant related features and functions and can be substituted where an Attendant is required but an Attendant Console is not necessary. When a DSS/BLF console is associated with this Attendant Multiline Terminal, enhanced operation is available. This feature is available with all multiline terminals with LCD.

When the DSS/BLF Console is assigned for use with the Multiline Terminal, the unit can be provided with a Message Wait (MW) key, a Do Not Disturb (DND) key, and a Night Transfer (NT) key. Using the MW key converts the DSS/BLF Console into a Message Wait Console. Using the DND key converts the DSS/BLF Console into a Do Not Disturb console. Using the NT key places the associated tenant into night mode. Only one of these can be accessed at one time.

The associated LED for MW, DND or NT on the DSS/BLF Console will light steady green when in use, and be off when canceled. The associated LED for each station assigned MW or DND is steadily lit green while it is set, but is displayed only when the Multiline Terminal user activates the Message Wait mode or Do Not Disturb mode.



DT330/DT730



DSS/BLF Console

Answering and transferring an incoming CO line call

With an incoming call in progress (DDD, FX, or WATS line key LED is flashing, C.O. ring is heard):

1. Press the flashing line key or the **Answer** key.
2. The First available **LOOP** key LED lights steady green. Incoming indication stops. The LCD shows the trunk name and number.
3. Press the **Transfer** key and dial the station number to be transferred to, or press the desired **DSS** key. The LCD shows the called station number.
4. Press the **RLS** key or go on-hook.

To Hold a call

With a call in progress:

1. Press the Hold key. The **LOOP** key flashes green.
2. Go on-hook or press the **RLS** key.

To retrieve a held call

1. Go off-hook.
2. Press the flashing **LOOP** key. The LED key indication goes to steady green.
3. Converse.

To set/cancel Message Waiting

1. Press the **MW** key on the DSS/BLF console to enter the Message Wait mode.
2. Press the associated **DSS** key for the desired station. The associated LED lights steady green for set Message Waiting or extinguishes when Message Waiting is canceled.
3. Press the **MW** key to return to the normal DSS mode.

To set/cancel Do Not Disturb

1. Press the **DND** key on the DSS/BLF console to enter the Do Not Disturb mode.
2. Press the applicable **DSS** key for the desired station. The associated LED lights steady green when Do Not Disturb is set and extinguishes when Do Not Disturb is canceled.
3. Press the **DND** key to return to the normal DSS mode.

To set/cancel Night Service

1. Press the **NT** key on the DSS/BLF Console.

OR

Dial the Night Service set/cancel code when off-hook on the primary extension.

Answering an Operator call

1. Press the **OPE** key. The associated LED lights steady green. The LCD will display either the trunk name and number or the station name and number.
2. Converse.



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