

What Businesses Need?

- A way to **protect existing communications investment** and support advanced IP applications
- The ability to converge communications channels with business processes to **enable greater productivity and increase efficiency**
- To **enable real-time access to information and people** to enhance productivity and collaboration
- To provide **communication tools for a mobile workforce** to stay connected and productive
- The **flexibility** to address market changes
- Ways to **reduce and control costs**
- The ability to become more efficient and responsive to **increase customer satisfaction**





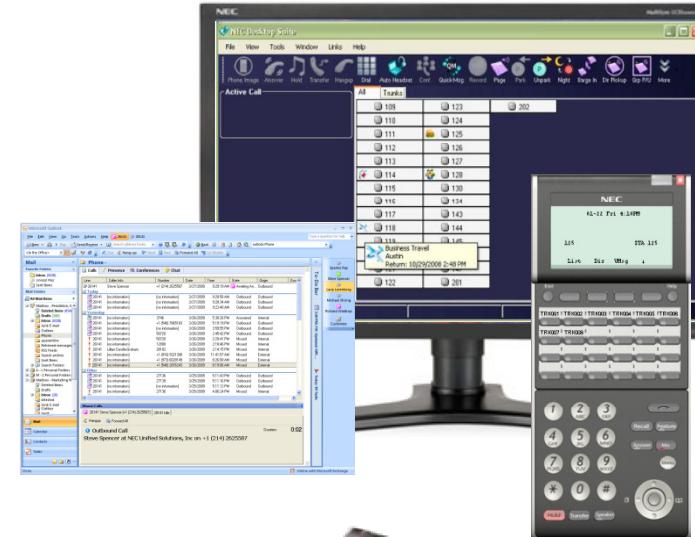
UNIVERGE® SV8100

Communications Server

UNIVERGE SV8100 Supports

Open Standards

An easy development process for custom productivity applications



XML applications to enable voice terminals



Advanced networking options



SIP and IP clients

SV8100 Supports a Wide Variety of Solutions...

Unified Communications

- UC for Business
- SV8100 Desktop Suite

Voicemail and Unified Messaging Solutions

Mobility Solutions

- Wi-Fi
- IP and Digital DECT

Mobile Extension

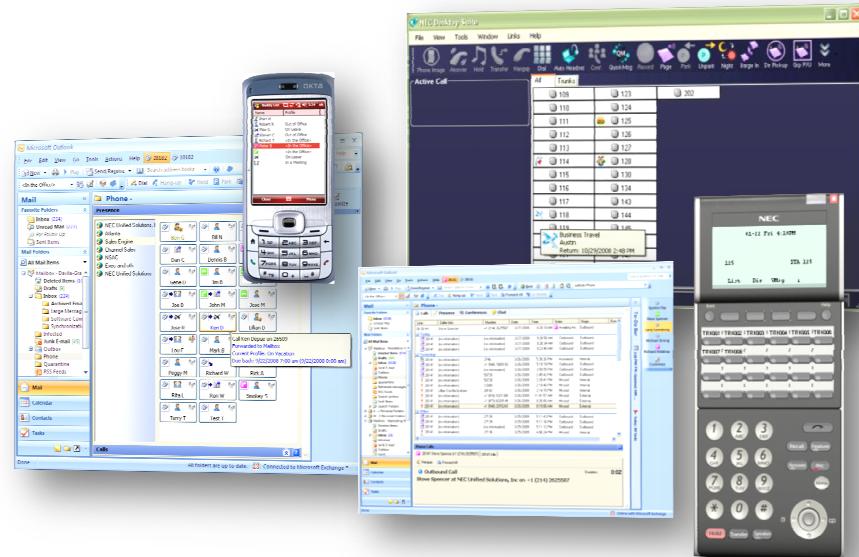
Multimedia Conferencing

Communications System Management Solution

Desktop Terminals

Plus Many More...

- Automatic Call Distribution (ACD)
- E911 Security Notification
- Hospitality Management Solution
- Communications Analyst
- Voice Security Recorder
- SonicView IP Recorder
- Interactive Voice Response (IVR)
- Perfect Communicator



Unified Communications for Business (UCB)

Faster Decision-Making - React to change and market conditions better and faster

Strengthen Customer Relationships - Integrated and easy-to-use UC solutions simplify the ability to communicate and collaborate more effectively

Enable Mobile Workforces - Increase the productivity through anytime, anywhere communication tools

Drive Business Processes - Simplify, and even solve, common business problems such as communication problems, travel costs, and timely distribution of business impacting information

Improve Regulatory Compliance - Easily implement companywide policies & tools to meet business needs and improve security

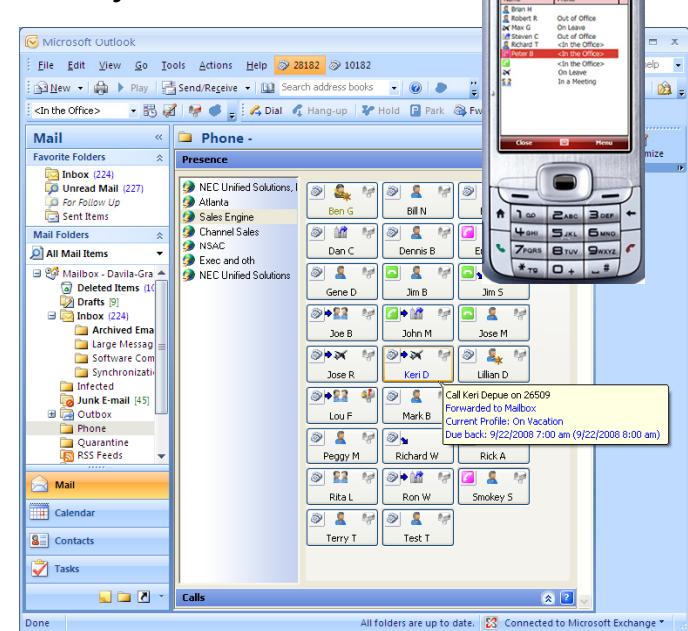
Single interface enhances communications

- Presence
- Status
- Contact Rules
- Voice / Unified Messaging
- Contact Center
- Answering Position
- Conference Management
- Mobility Web Portal

Unifies all contact methods

- Voice
- Email
- Web-based interaction

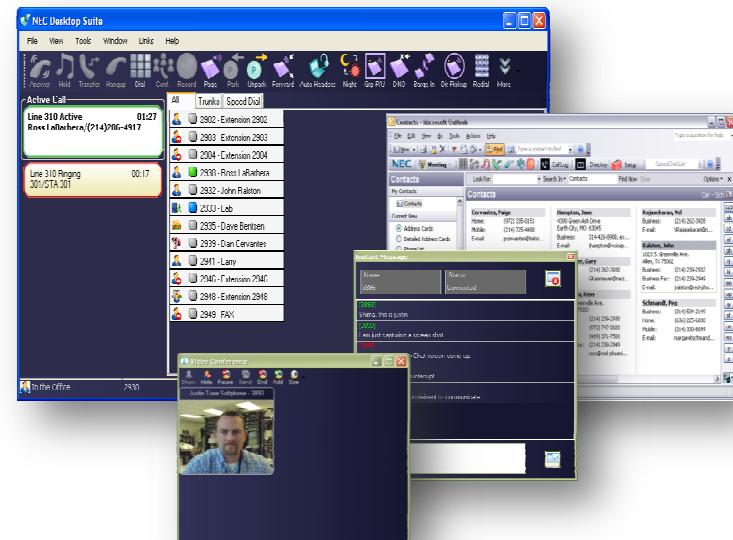
Access to communications from the desktop or SmartPhone
Scales by adding modules based on business need



SV8100 Desktop Suite

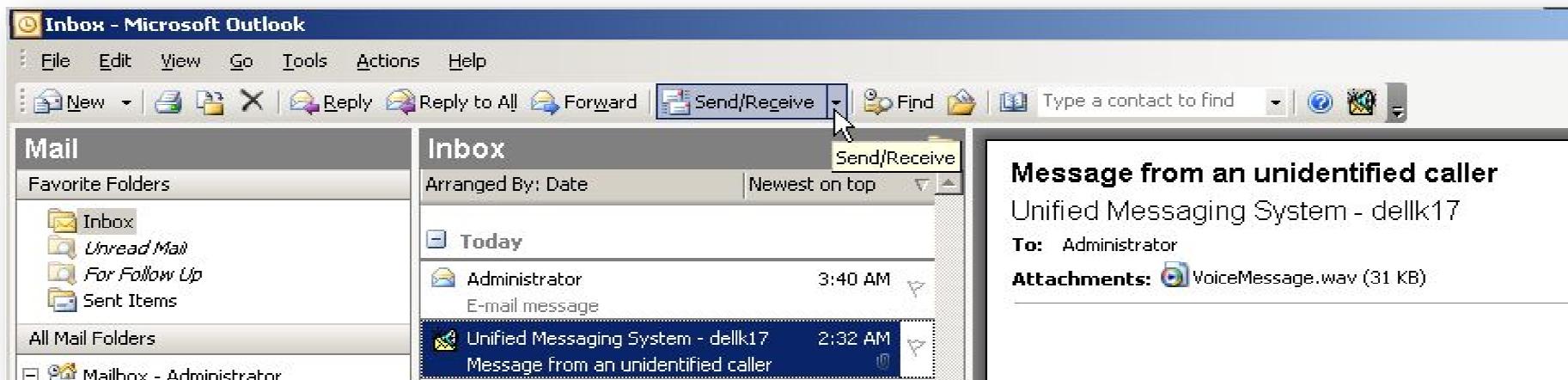
A scalable, feature-rich unified communications (UC) solution that simplifies communications management & enables complete mobility

- **Simplified Call Management** - users simply click easy-to-understand icons on their computer screens for all calling functions
- **Enhanced Presence** – provides users with real-time status and availability of their colleagues
- **CRM Integration** – offers businesses seamless application access to leverage and manage their information more efficiently
- **Call Logging and Recording** – calls made or received are automatically entered into the Call Log, and can be recorded and saved as a .wav file
- **Multimedia Softphone** – enables sharing of real-time information through advanced UC applications such as videoconferencing, Presence, application sharing, whiteboard, chat and file transfer



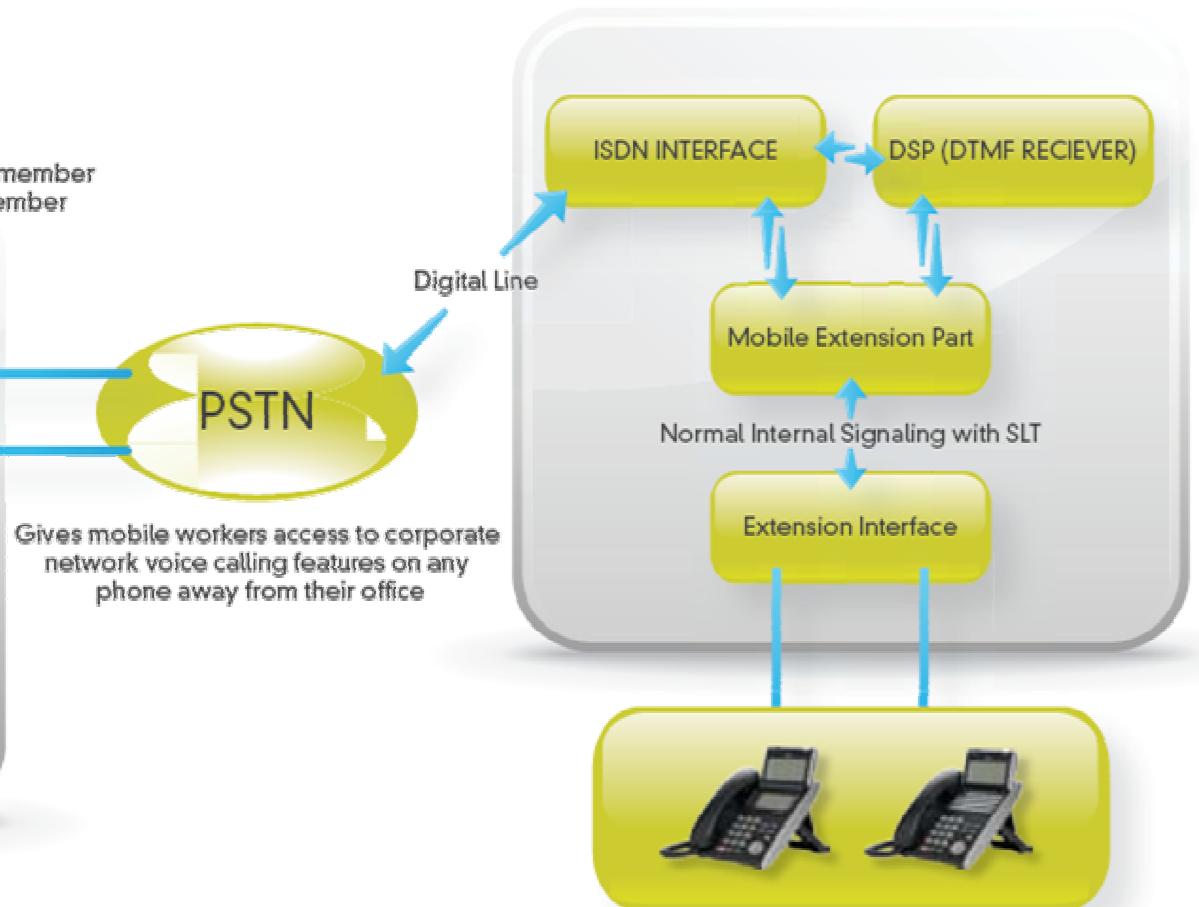
Voicemail and Unified Messaging Solutions

- **Embedded and in-skin messaging solutions** – offers reliability through a smaller footprint & lower operating cost
- **Fully-integrated messaging** - all voice, fax and e-mail messages are directed to and accessible from one inbox
- **Increased employee productivity** – employees can efficiently manage calls and messages with easy one-touch access to voicemail features
- **Intuitive user interface** – simple to learn and easy to use; pre-recorded voice prompts offer step-by-step guide
- **Automated Attendant feature set** – ensures customer calls are routed appropriately, and answered quickly and efficiently
- **Simple installation, setup and maintenance** – on premise or remote



Mobile Extension – Single Number Reach

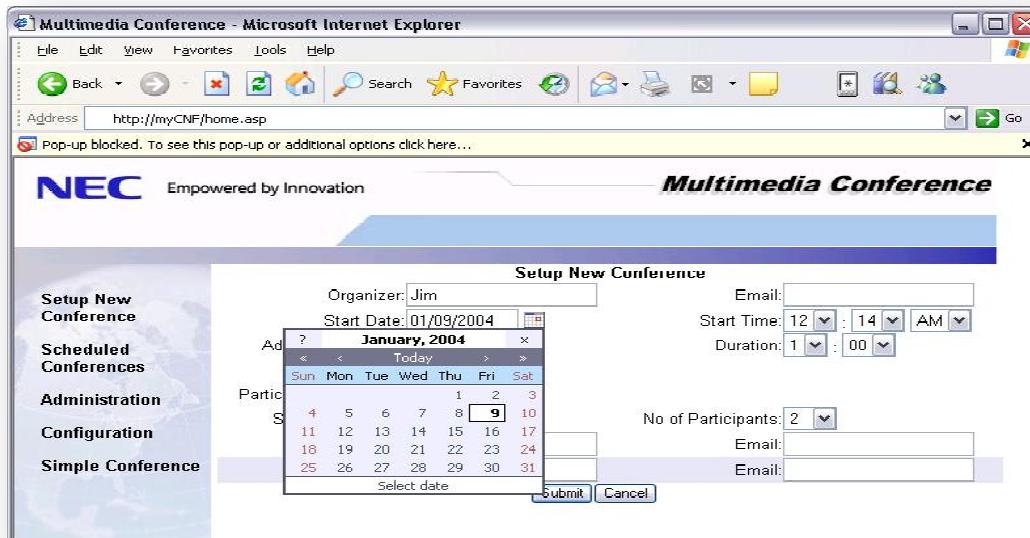
- Provides access to all the features of a desktop phone from nearly any external communications device – mobile phone, home phone, remote office phone, etc...
- One number access that ensures employees can be reached anytime, anywhere



Multimedia Conference Bridge

A flexible, in-house conferencing solution - dynamically allocated, fully-amplified and balanced 2-16 party conferencing

- Eliminates the ongoing cost and security risks of hosting conference calls through an outside vendor
- Reduces the need for employee travel by providing a more cost effective means of communication
- Simplifies conference scheduling management and administration through an intuitive interface
- Provides an extensive feature set which can be accessed and managed through any PC with network access and a standard web browser



UNIVERGE Desktop Family of Terminals

aml
communications
An NEC Exclusive Gold Dealer



High

- Executive office
- Telephone attendant's desk

DT750



Mid-High

- Executive office
- Telephone attendant's desk

DT330 / DT730



Mid-Range

- Office
- SOHO
- Hotel room
- Cubicle

DT330 / DT730



Entry

- Common areas
- Warehouse
- Dorm room

DT310 / DT710



Call Volume



Customization and Scalability

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An NEC Exclusive Gold Dealer

Ability to Add Line Keys



Multiple Styles to Choose From



Large Color Touch-Screen



UNIVERGE Desktop Terminal Features

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